

THE ORCHARD PARTNERSHIP

Minutes of the PPG meeting via Zoom Monday 21st March 2022, 12.30pm

Present: Dr Ali Corke, Jenny Holmes, Pauline Rose, Karen Johnstone, Carol Slater, Peter Blackman, Karungi Grant

Apologies: Sue Haddock, Mary Amin, Nigel Westwood

Agenda items:

COVID update

Covid still very present and case numbers rising rapidly due to vaccine wearing off and no requirement to wear face masks and social distance. We still request that patients continue to wear face masks in the surgery.

We are in the process of vaccinating the over 75s, over 18 immunosuppressed including care homes and housebound patients for their Spring booster. There are approximately 2500 patients in this cohort. We do not yet have any guidance when remaining cohorts will be done. These vaccinations will now be done by individual surgeries rather than at Michael Herbert Hall. A huge thank you to all those involved in running a very successful Covid vaccination campaign over the last year.

Carole would like to extend her thanks to Peter Edge and the Rotary Club for all their assistance and hard work supporting the Michael Herbert Hall Covid clinics parking arrangements.

GP appointments

Surgeries offering a telephone or a face to face appointment with the GP. There is a mix between the two and offering a choice has helped manage the appointment system.

Surgeries now accessible and waiting rooms open apart from Fovant surgery. Query raised from PPG as to why patients are unable to wait in the waiting room and when Fovant surgery will be fully open again.

New staff

Practice Nurse, Sarah Fry started with us in October 2021 and works across Wilton, Codford and Fovant.

Rebekah Webb has joined the admin team and is also a support to Jess Holland and Jenny Holmes.

Two new receptionists (Bridget Fletcher and Sharon Mountain) have joined the Wilton reception team and are undergoing training.

Long Term Conditions

The admin team will resume sending invites out via email, text or letter to call patients in for their Long Term Condition in their birth month. This system worked well prior to Covid.

All other services will also resume in April so we are operating at pre Covid level.

Garden maintenance

Any suggestions of a gardener for maintenance at Codford, Shrewton and Wilton.
Thank you.

Shrewton PPG

Carole advised that Shrewton PPG do not currently have a treasurer

Date of next meeting

Monday 18th July, 12.30pm