

THE ORCHARD PARTNERSHIP



Minutes of the PPG meeting via Zoom Monday 14th November 2022, 12.30pm

Present: Dr Alison Corke, Jenny Holmes, Pauline Rose, Carol Slater, Pete Blackman

Apologies: Nigel Westwood

Agenda items:

Minutes from last meeting - None arising

Resignations from PPG – received Mary Amin.

As discussed at our previous PPG meeting, we are looking for new members to join the group so if you know of anyone that would be interested, please do get them to contact Jenny in the first instance.

COVID and Flu campaign

Firstly, thank you to Pete, Charlotte and Pauline for helping at the Covid clinics. It is greatly appreciated and helped with the flow of patients through the door.

The uptake of the Autumn booster has been relatively slow in comparison to previous vaccination campaigns.

The Orchard Partnership have run Covid clinics at Michael Herbert Hall, Old Orchard Surgery, Till Orchard Surgery and Codford Village Hall to allow patients to easily access the clinics.

Michael Herbert Hall does not have Wifi which prevents us entering live data to patient's vaccination records. We bought a mobile data dongle which worked fine but for ease clinics were moved back to the surgery.

Confusion has been caused with invitations being sent from NHS England and then separately from the surgery. Unfortunately, we have no control over letters sent from NHS England.

Total vaccinated to date by The Orchard Partnership – 3360 including 147 housebound

Flu campaign – has run alongside the Covid campaign but we have not been able to vaccinate at the same time due to different vaccine delivery dates, different eligible cohorts and different vaccination teams. We made the decision that it was safer to run Covid and Flu clinics separately.

New staff

We have welcomed new members in our reception teams across the four sites so you may see some new faces over the next few months.

Patient registrations

Patient demand and expectation is increasing and there is huge pressure in the system. We have received just under 1,000 new patient registrations in the last year.

We only register patients that live within our boundary area. Registering patients outside of our boundary can impact joined up care with other health related services eg. District Nurses and also have an impact if they require a home visit

The map of our boundary area can be found here:

[Practice Boundary | Old Orchard Surgery](#)

Opening hours

Extended hours across the Partnership as follows. This allows us to be more flexible by offering evening appointments.

Fovant – new hours

Monday all day

Tuesday AM

Wednesday AM

Thursday all day and Extended Hours till 8pm

Friday all day

Wilton Extended Hours

Monday until 8pm

Shrewton Extended Hours

Thursday until 8pm

There will be Saturday working as well in the future but this will be on a rota, possibly with the Primary Care Network but this is to be discussed and agreed.

111 can also book into our GP slots adding more demand to the system.

Date of next meeting

Monday 13th March 2023, 12.30pm